



HR RELATED SERVICES

# NFT CONSULT



 HR OUTSOURCING

## HR Outsourcing

ENTERPRISE HR, EXPERTLY MANAGED

Let your leadership focus on what matters most. NFT Consult's HR Outsourcing solution transfers responsibility for your HR functions to our team of seasoned professionals, giving you enterprise-grade HR capability without the internal cost and complexity.

✓ HR Policy & Compliance

✓ Employee Relations

✓ HR Administration

✓ Grievance Handling

✓ Labour Law Compliance

✓ Management Reporting



**THE CHALLENGE**

# Your HR Function Is Consuming Resources **That Should Drive Growth**

Managing a full HR department in-house is resource-intensive. For many organisations, particularly those scaling rapidly or operating across multiple geographies, HR administration becomes a costly distraction from core business strategy. Compliance gaps, inconsistent policies, and reactive employee relations all compound the problem, and the cost of getting it wrong keeps rising.



### High Internal HR Cost

Building and maintaining an in-house HR team with the breadth of skills needed is expensive, and often underutilised in smaller or leaner organisations.



### Labour Law Complexity

Keeping policies aligned with constantly evolving employment legislation across multiple jurisdictions demands specialist knowledge that is hard to maintain internally.



### Inconsistent HR Practices

Without dedicated HR professionals, employee relations, grievance processes, and performance management become reactive, inconsistent, and legally risky.

**20+**

YEARS IN HR

**500+**

CLIENTS SERVED

**4**

COUNTRIES ACTIVE

**8**

SECTORS COVERED

**OUR HR OUTSOURCING SERVICES**



### HR Policy and Compliance

Development and maintenance of employment policies, procedures, and handbooks aligned to current labour legislation and best practice across Africa. We ensure your organisation is always compliant, consistent, and protected.

Employment Policy

Procedure Manuals

Labour Law

Compliance Audits



### Employee Relations Management

Expert management of employee relations, grievance handling, disciplinary processes, and workplace conflict resolution. Our HR professionals handle sensitive people matters with the skill and objectivity that protects both your organisation and your employees.

Grievance Handling

Disciplinary Process

Conflict Resolution

Staff Welfare



### HR Administration and Reporting

End-to-end management of HR records, employment contracts, leave administration, onboarding, and offboarding, plus regular management reporting delivered accurately and on schedule, giving leadership clear, timely people data.

HR Records

Contract Administration

Leave Management

Management Reports



## WHY NFT CONSULT

# East Africa's Most Trusted HR Partner Since 2005

Outsourcing HR only works when the partner truly understands your industry, your people, and the regulatory environment you operate in. With over 20 years of HR delivery across Uganda, Kenya, Rwanda, and the UK, NFT Consult brings a depth of practical expertise and institutional knowledge that no generalist provider can replicate.



### Full Legal Compliance

Our HR professionals maintain current knowledge of labour legislation across all four countries we operate in, so you stay compliant without effort.



### Cost-Effective Expertise

Access a full team of HR specialists at a fraction of the cost of an equivalent in-house department, with no recruitment, training, or turnover risk.



### People-Centred Approach

We handle difficult HR matters with empathy and professionalism, protecting employee dignity while safeguarding organisational interests.



### Scalable Service Scope

Whether you need full HR function management or targeted support for specific processes, we tailor the scope to your exact operational needs.



### Real-Time HR Reporting

Regular, structured reporting gives leadership visibility into headcount, leave patterns, employee relations trends, and compliance status.



### Dedicated Account Management

A named HR Account Manager who knows your organisation, your culture, and your people, ensuring continuity and a responsive, personalised service.

## HOW THE TRANSITION WORKS



### HR Audit & Scoping

We assess your current HR state and Structured handover of HR records, agree the exact scope of outsourced policies, and processes to our team services.



### Transition Planning



### Service Go-Live

NFT Consult assumes full responsibility for agreed HR functions from a defined date.



### Ongoing Management

Regular reporting, review meetings, and continuous service improvement throughout.

## Let Us Handle Your HR, So You Can Focus on Your Business

Tell us about your current HR challenges and team size. We will outline exactly how an outsourcing arrangement would work for your organisation and what it would cost.

### GET IN TOUCH

[inquiries@nftconsult.com](mailto:inquiries@nftconsult.com)

[www.nftconsult.com](http://www.nftconsult.com)

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